

Getting Started - Liability Triage

- Is this event an “incident” as defined by internal plans and policies?
- What is the required timeline for response, to include:
 - Containment
 - Eradication
 - Internal notifications and communications cadence
 - External notifications and timeline
- Were reasonable security and safety standards followed by employees or contractors to secure:
 - Collected data?
 - Statistical or machine learning models?
 - Model outputs?
- Were employee or contractor processes for data collection, model development and model use consistent with:
 - Privacy policies?
 - Consumer-facing notices or warranties?
 - Reasonable expectations of users?
- Were plans in place and followed to demonstrate accountability and clear oversight for:
 - Data collection?
 - Model training?
 - Model testing?
 - Model deployment?
 - Model Auditing?
- If third parties were involved in data collection, usage or modelling, were their activities consistent with internal plans and standards?
- Was sensitive data involved in the incident, to include:
 - Personal identifying information?
 - Protected health information?
 - Consumer financial information?
 - Biometric identifiers?
 - Credit, housing or employment decisions?
- What internal and external expertise is required to resolve this incident:
 - Legal?
 - PR?
 - Data science?
 - Forensics?

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